



PRIVACY COLLECTION STATEMENT

The White Shadow Foundation (referred to in this document as we, us, or our) is a registered charity with the Australian Charities and Not-for-profits Commission. We respect each individual we deal with and this extends to respecting and protecting personal information. To the extent that the Privacy Act 1988 (Privacy Act) and the Australian Privacy Principles (APPs) govern the way in which we must manage your personal information, the purpose of this statement is to advise you that by using our Website, filling in one or more of our online forms, registering for services online, subscribing to our mailing list, becoming a volunteer, engaging in corporate sponsorship, or making a personal donation, you consent to us collecting, using and disclosing, in accordance with our Privacy Policy, various personal information about you, including your name, contact details, credit card or PayPal details, and card transaction data, as well as information collected through the use of our Website including (but not limited to) geographical location, and user preferences. Where possible, we will collect your personal information directly from you, however where collection directly from you is not reasonable or practical, we may collect personal information about you through contracts with third parties or goods/services suppliers, social media channels, or through other general initiatives that we may conduct.

This collection is for the purposes of assisting you in establishing and maintaining your relationship as a sponsor, volunteer, donor, or other person associated with our cause, providing you or someone else you know with goods and services, administering and managing those services including correspondence and the provision of information, to enable your credit card transactions, facilitating our internal business operations, including internal record keeping and the fulfilment of any legal requirements under Australian charity laws, analysing our goods and services and customer needs with a view to developing new or improved goods and services, providing you with information about us and the goods and services that we, or our related entities or organisations that we have affiliations with, offer that may be of interest to you, and any purpose directly related to any of the above, for example, for planning purposes, to keep you informed of updates and changes to the goods and services, and to provide technical support.

If the personal information you provide to us is incomplete or inaccurate, we may be unable to provide you, or someone else you know, with the goods and services you, or they, are seeking. In order to provide goods and services to you, we may from time to time disclose your personal information to:

- (a) our employees, contractors, and related and affiliated entities for the purpose of providing our services, operating our business, and fulfilling requests by you;
- (b) service providers who assist us in operating our business (including financial institutions, cloud data storage suppliers, IT suppliers, mail distribution service suppliers or professional advisors such as lawyers, accountants, and auditors), and these service providers may not be required to comply with our Privacy Policy;
- (c) our related and affiliated entities so that those organisations may provide you with information about goods and services and various promotions;
- (d) third parties to whom you have agreed we may disclose your information; and
- (e) as required or authorised by law, to a law enforcement body, relevant authority or charitable sector regulator.

We may disclose your personal information overseas to technology service providers such as Google located in the US, Wix located in the US, Stripe located in the US, and other third party software providers, to developers, and to promotion and marketing service providers such as Mail Chimp located in the US in order to provide you with our goods and services and operate our business. More detailed information about the way we use, disclose and secure your personal information, how you can access and correct that information, and how you can make a complaint about a breach of the APPs can be found in our Privacy Policy, available by contacting The White Shadow Foundation via the details below.

E: hello@whiteshadowfoundation.org

P: (07) 5628 2549

THE WHITE SHADOW FOUNDATION
2 / 37 Station Street, Wellington Point
Queensland, 4160
Australia

